

Health and Disability Sector Standards

A presentation by

EQS

Background

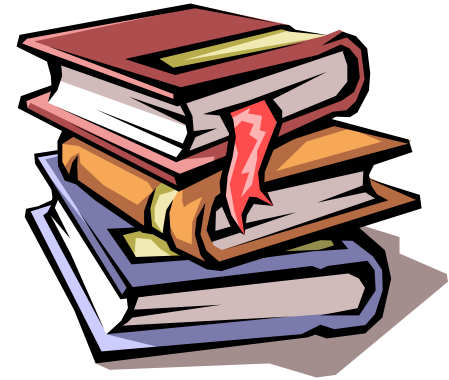
- The Health and Disability Services (Safety) Act was passed to promote safe provision of health and disability services to the public, to establish standards & promote CQI
- DAA designated to audit against standards
- Providers have until 1/10/04 to become certified- must apply to Director -General requesting services to be certified
- Director –General decides on certification status – usually given for 3 years, surveillance visit 18 months

Framework

Legislation



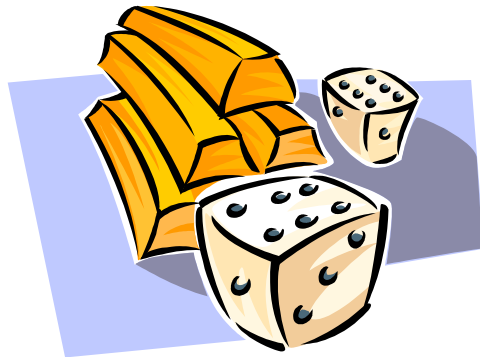
Standards



SAFETY

Risk

management



Independent
validation



Standards

- Health & Disability Sector Standards
- Infection Control Standards
- Restraint Minimization Standards
- Mental Health Standards

Standards Layout

- Part 1: Consumer Rights
 - Consumers receive safe & reasonable services in a manner that is respectful of their rights, minimizes harm & acknowledges their cultural & individual values and beliefs. |
- Part 2: Organizational Management
 - Consumers receive services that are managed in a safe, efficient and effective manner & that comply with legislation
- Part 3: Pre-entry & Entry to Services
 - Consumers are considered for entry to services including assessment services, in an equitable & timely manner when their need for the services has been identified
- Part 4: Service Delivery
 - Consumers receive services that meet their individual assessed needs, reflect desired outcomes & goals and are coordinated.
- Part 5: Managing Service Delivery
 - Consumers receive services in a planned & coordinated manner that comply with legislation & meet the needs of consumers
- Part 6: Safe & Appropriate Environment
 - Where service delivery is facility based, services are provided in an environment that ensures physical privacy is maintained, promotes safety, has adequate space & amenities to facilitate independence, is in a setting appropriate to the consumer group & meets the needs of people with disabilities.

Attainment Levels

- Assessment against:
 - Part
 - Standard 6.1
 - » Criteria e.g. 6.1.1
- UA, PA, FA, CI
- Number of evaluation methods including:
 - desk audit to look at policies/ processes
 - interviews (staff, consumer, family, link providers)
 - physical site visit
 - review of documentation
- Risk Assessment